

Alexandros Veros is a Manager in Deloitte's Management Consulting practice, specializing in Strategy and Customer Experience services. His business exposure has equipped Alexandros, with the ability to understand consumer dynamics, disruptive technologies, and stakeholders' demands, across the hospitality, retail and TMT industry verticals. Alexandros, is particularly focused on finding practical and actionable solutions to deliver value. He is also practiced at leveraging insights and innovation to re-imagine experiences and organizations. Prior to joining Deloitte, Alexandros was a manager at KPMG's CX practice. In the past, Alexandros undertook an entrepreneurial journey and during his academic endeavors, he obtained a B.B.A. and two M.Sc. degrees in the fields of service management and territorial / sustainable development.